Verbatim Connect:
A Smart Way to Monitor Your Alarms

Verbatim Connect enhances the field-proven capabilities of the original Verbatim remote equipment monitoring system with the advanced notification and reporting features of AlarmAgent.com®. Verbatim Connect can monitor 32 digital and 16 analog inputs, and also allows for a range of notification methods (SMS, email, pager or phone) and a convenient way of assigning and sequencing notification contacts.

Access to Online Dashboard

Verbatim Connect allows Verbatim users to monitor their entire fleet from anywhere in the world through the AlarmAgent.com Dashboard. Each Verbatim system has its own View RTU Status page that shows the system's current configuration, including the last known state of all system inputs, and Verbatim diagnostics. Users who also have AlarmAgent RTUs can monitor them through the same dashboard. Unlimited users can be added at no extra cost.

Additional Alarm Notification Options

Verbatim Connect can notify an unlimited number of contacts regarding alarms. Alarm notification groupings can be created to establish the sequence of notifications and the preferred notification method for each contact: SMS message, email, pager or phone. Contacts can be assigned to any group, any number of times, and updates can be made easily through the AlarmAgent.com Dashboard.

System Health Reporting

The Verbatim CommCheck feature will "check in" and verify connectivity once per day. If Verbatim fails to acknowledge CommCheck, users are alerted by the watchdog alarm.
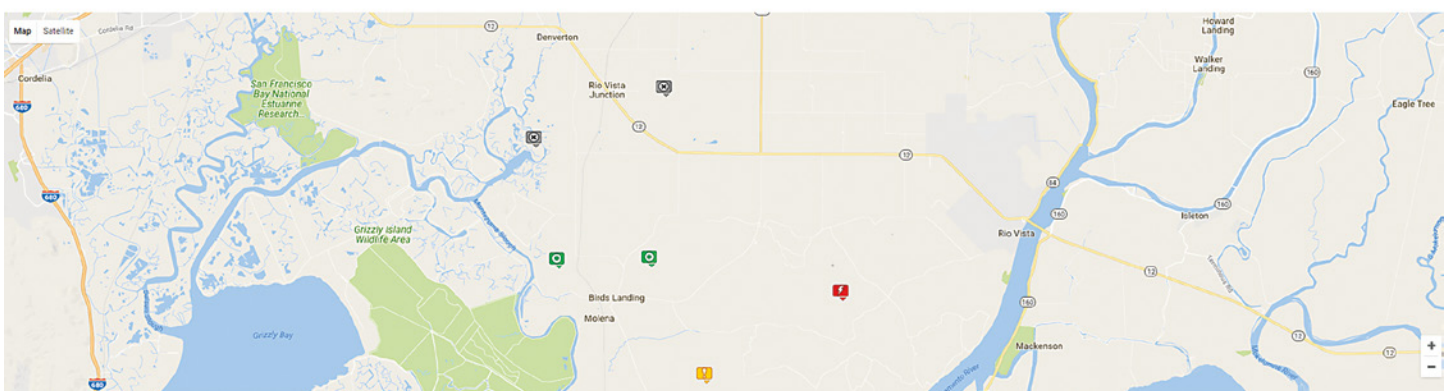
Historical Reporting

Verbatim Connect creates complete audit trails for both alarm and non-alarm events. The Alarm Events Log includes alarm descriptions, timing and acknowledgement information. The Non-alarm Events Log records every time someone changes a product's configuration. Both events logs are accessible through the AlarmAgent.com Dashboard.

Requirements

- Verbatim autodialer
- Motherboard level of VMP4 or higher
- Firmware Rev. of 1.37
- VConnect and daughter card options (can be added by the customer)
- Analog phone line

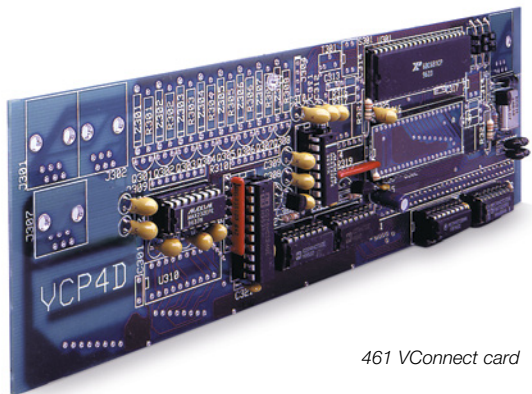*Monitor your entire fleet through the AlarmAgent.com Dashboard.*

Verbatim ®

System Description

The Verbatim autodialer uses the VConnect card, which incorporates an integrated modem using the Bell 212A format (1200 baud) with automatic fallback to Bell 103 (300 baud). Calls from Verbatim RTUs to the Verbatim Connect Service failing to establish communications and deliver a complete status message will be retried. Retried calls that successfully connect will log the number of retries on AlarmAgent.com. Once the Verbatim Connect communication is completed, the AlarmAgent.com website will automatically acknowledge the Verbatim alarm. All alarm notifications are then generated by the website.

Once the customer has successfully upgraded their Verbatim and programmed all variables except the callout phone numbers and voice messages, they can contact RACO for Verbatim Connect Service startup. Requests for Verbatim Connect startup can be submitted by calling (800) 722-6999, ext 236, between 6 a.m. and 1 p.m. Pacific for same-day startup.

	1	4	8	16	24	32
Digital Inputs		✔	✔	✔	✔	✔
Analog Inputs	✔	✔	✔	✔		
Digital Outputs		✔	✔			

Verbatim Connect is compatible with Verbatim units with any of the configurations above.

461 VConnect card

Verbatim Connect does not work with Verbatim Gateway. VoIP phone and cellphone lines are not supported.

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REMOTE ALARMS AND CONTROLS